

May, 2011

## Frequently Asked Questions Interactive Whiteboard (IWB) roll out for Primary Schools for the 21st Century Building the Education Revolution

### 1. When are they to be rolled out and delivered to the various schools?

The process of roll out will take place over **three continuous phases**. This is because there are over 1,000 public schools to be covered across the State.

The timing is as follows:

Phase One: May – July 2011

Phase Two: August – November 2011

Phase Three: December – January 2012.

School Principals will be requested to submit orders and information during the school's delivery phase. The contractor will make contact with the school Principal close to their time of installation.

### 2. What phase is each school in to receive their IWB?

All school Principals will be informed of the phase in which they will receive their IWB. Installations are expected to be complete by the start of term one, 2012, if not earlier.

They have been selected on student needs where an IWB will assist in educational outcomes. As well there will be a spread across regions and include a variety of school sizes.

### 3. How were the priorities determined for schools in each phase?

As part of the Building the Education Revolution, the Commonwealth nominated some schools to receive IWBs.

In addition, due to good budget management, it is now possible to provide IWBs for those schools that received a new or refurbished classroom as part of the P21 program.

All eligible schools will benefit from the supply of IWB which will occur over three continuous phases. Due to the size of the roll out (over 1,000 schools and over 4,000 units) schools have been selected based on student needs in discussion with the Department of Education and Communities Office of Schools. The roll out will also spread across regions with a variety of school sizes.

#### 4. Is there any way a school can have them installed earlier than the timeframe for my phase?

A school may choose another supplier for their installation but they will not be eligible for compensation. There is no guarantee for earlier instalment if a school decides to purchase directly from the supplier.

#### 5. If a school is in the second or third phase and they decide to purchase before the phase will they be installed earlier and compensated?

There is no guarantee for earlier instalment if a school decides to purchase directly from the supplier. If a school purchases after the roll out commences that is 29 April 2011, they will not be eligible for compensation.

#### 6. How many interactive whiteboards are being given to each school?

This will vary from school to school as it is based on the number of new or refurbished classrooms under the Primary Schools for the 21st Century (P21) program and also on the number of permanent classes. The number may also vary as some schools may have purchased their new IWBs prior to the roll out and may be eligible for compensation.

The BER Program Office will be liaising with schools as they reach their phase of the roll out to obtain more information on the exact number required.

School Principals should refer to the [IWB policy and implementation](#) information.

#### 7. What happens if some schools may already have a whiteboard?

If schools have purchased prior to this roll out they may be eligible for compensation provided they have not used other Building the Education Revolution funds to purchase. Schools should refer to the [IWB policy and implementation](#) for details on Compensation Conditions.

#### 8. If a school already have an IWB, will they receive more?

Schools will only receive their allocation of IWBs to the maximum number of permanent classes

Only those schools that received a new or refurbished classroom under the Primary Schools for the 21st Century program (P21) are eligible to receive an IWB. If a school considers they are eligible they should contact their Principal Liaison Officer at the BER Program Office.

The BER Program Office will be working with school Principals on their entitlement.

### 9. If a school has used P&C funds to purchase their IWBs - will they be compensated?

If a school has purchased new IWBs for their P21 new or refurbished classrooms with P&C funds they may be eligible for compensation. School Principals should refer to the [IWB policy and implementation information](#) for more details.

### 10. On what resources can a school spend their compensation money?

If a school is eligible and receives compensation then the school can decide how it will spend this money.

### 11. Can a school have the money and organise their own supply and installation?

The Department has procured the IWBs through a bulk purchase arrangement. A school may select another supplier but will not be eligible for compensation. There is no provision in the budget to give cash allocations to schools for this purpose.

### 12. What is the roll out of schools per region?

#### Total number of schools per Region (approximation)

Hunter/ Central Coast	New England /North Coast	Riverina	Sydney	Western Sydney
Total = 146	Total = 224	Total = 84	Total = 93	Total = 107
Phase 1 = 81	Phase 1 = 121	Phase 1 = 45	Phase 1 = 23	Phase 1 = 53
Phase 2 = 36	Phase 2 = 63	Phase 2 = 21	Phase 2 = 31	Phase 2 = 26
Phase 3 = 29	Phase 3 = 40	Phase 3 = 18	Phase 3 = 39	Phase 3 = 28

Illawarra/ South East	Northern Sydney	South Western Sydney	Western NSW
Total = 103	Total = 70	Total = 124	Total = 85
Phase 1 = 54	Phase 1 = 26	Phase 1 = 42	Phase 1 = 43
Phase 2 = 29	Phase 2 = 17	Phase 2 = 40	Phase 2 = 26
Phase 3 = 20	Phase 3 = 27	Phase 3 = 42	Phase 3 = 16

#### Estimated Total Schools per Phase:

Phase 1 = 494 schools  
 Phase 2 = 291 schools  
 Phase 3 = 264 schools

### 13. If a school has an IWB already in the classroom can they have others placed in other rooms in the school?

The funding is only available for P21 new and refurbished classrooms. The infrastructure has been (or will be) installed in those rooms, in readiness for installation. The school's established teaching spaces have been determined based on the 2011 actual enrolment return and applies to permanent classes.

### 14. Can a school change what room they will go in?

The roll out only applies to P21 new or refurbished classrooms. Schools that have installed IWBs in these rooms will not be eligible to receive IWBs for other rooms but may be eligible for compensation. For more information see [IWB policy and implementation](#).

### 15. Can a school trade or swap their IWBs for another item e.g. water tanks/covered walkways?

Unfortunately this is not possible. Schools will be contacted soon to discuss other re-scoping works, where applicable.

### 16. Who will be installing the IWBs?

The BER Program Office has undergone a tender process for the selection of suppliers for these IWBs. They have obtained a good price due to the bulk purchase of these IWBs. The two suppliers are Electroboard Solutions Pty Ltd and Panasonic Australia.

### 17. Which types of boards are available under this contract?

There are only two IWBs possible – Smartboards (Electroboard Solutions Pty Ltd) or Panaboards (Panasonic Australia). Schools can select their preferred IWB.

### 18. Can a school mix the type of boards to be installed?

Only one brand or type can be selected as part of this contract. This avoids having different contractors on your school site, potentially at the same time.

### 19. Why can't the IWBs be installed in halls, libraries or other building that is not a classroom?

The roll out is only for funding IWB installation in new and refurbished P21 classrooms.

## 20. Can a school refuse to have IWBs installed in the BER classrooms (home bases)?

This may be possible but should be discussed with their school community and School Education Director.

## 21. Can schools defer the installation of IWBs?

The program is on a tight timeframe for supply and installation expected for delivery by the start of term one, 2012, if not earlier. All BER funds are to be expended by the end of June 2012. If a school defers, there is no guarantee that they will receive their IWBs as part of the BER program. Contact your Principal Liaison Officer at the BER Program Office to discuss.

## 22. What happens if a school has already ordered some IWBs for their P21 new or refurbished classrooms? Should the school cancel the order?

This is a decision for the school, but any losses incurred through cancellation will not be reimbursed to the school from this roll out. School Principals should note that compensation refers only to new IWBs purchased prior to 29 April 2011.

## 23. What happens if the classroom(s) are not ready to install the IWB?

The classrooms must be ready for IWB installation when scheduled. All materials must be removed (e.g. student artwork, posters, etc).

In schools where light refurbishments have taken place, more detailed scoping will be undertaken closer to the supply and installation.

## 24. How long will it take to install the IWBs?

Allow up to 4 hours for each board, providing the infrastructure is in place.

## 25. Will alternative accommodation be provided while the work is being undertaken?

Alternative arrangements need to be made at the school level.

## 26. Will the boards be supplied with the Department of Education and Communities software package as part of the installation?

Yes

## 27. Will the IWBs be supplied with computers?

There is no provision within the budget to provide computers.

## 28. Where do schools refer if there are problems with the installation?

Most issues should be able to be resolved by the installer. Otherwise, contact your Principal Liaison Officer at the BER Program Office.

## 29. What about maintenance and problems that occur after installation?

There is a warranty period for the IWBs. Operating and care instructions will be provided at the time of installation. School Principals will be required to complete User Acceptance Testing to ensure the correct installation of the IWB. For other issues (outside the scope and warranty period), school Principals should contact their regional IT consultant, through the DEC ICT Desk on 1 800 338 483.

## 30. Who will meet the additional cost to the school caused by the additional technology (electricity, replacement bulbs for projectors for connected classrooms, etc)?

This is the responsibility of the school, using the normal global budget allocation.

## 31. How will my staff be trained in the use of the IWBs?

This should be arranged by you through your Regional IT consultants.

For further clarification on the roll out of IWBs:

School Principals should contact their Principal Liaison Officer.

Other enquiries email [BERProgramDirector@det.nsw.edu.au](mailto:BERProgramDirector@det.nsw.edu.au) at the BER Program Office.

Click [here](#) to view the IWB Delivery Policy.